

5 STEP USER GUIDE

1

LOOK FOR WITNESSES



Witnesses are often willing to provide information that will support your claim. Simply ask witnesses for their details and record them on this form.

NOTE: If a Police Officer attends the scene, record his/her name, number, station and telephone number.

2

RECORD THE OTHER DRIVER'S DETAILS



Using this easy to follow leaflet, complete as much information as possible about the other driver involved. If the driver is not the owner of the vehicle, you will need to obtain the owner's name, address and telephone number as well, if possible.

3

TAKE PHOTOGRAPHS OF THE ACCIDENT SCENE AND DAMAGE



The camera never lies, so photograph road layouts, driver's view on approach, road signs and other road markings, position of vehicles, obstructions, damage to vehicles, skid marks, registration plates etc. The more details you have the better. The camera supplied in our pack will allow up to 15 pictures.

4

SKETCH THE ACCIDENT SCENE



No need to worry about poorly drawn sketches - use the layout provided on this form to mark the positions of all vehicles involved, movements and conclusions of the accident.

5

CONTACT US NOW



In the event of an accident simply call RAM and we will set up a personal point of contact that will handle your claim until completion.

CALL NOW...020 8314 1020

CLIENT'S NAME: _____

WITNESS DETAILS (1)

NAME: _____

ADDRESS: _____

TELEPHONE DAYTIME: _____

TELEPHONE EVENING: _____

MOBILE: _____

WITNESS DETAILS (2)

NAME: _____

ADDRESS: _____

TELEPHONE DAYTIME: _____

TELEPHONE EVENING: _____

MOBILE: _____

THIRD PARTY DETAILS

NAME: _____

ADDRESS: _____

TELEPHONE DAYTIME: _____

TELEPHONE EVENING: _____

MOBILE: _____

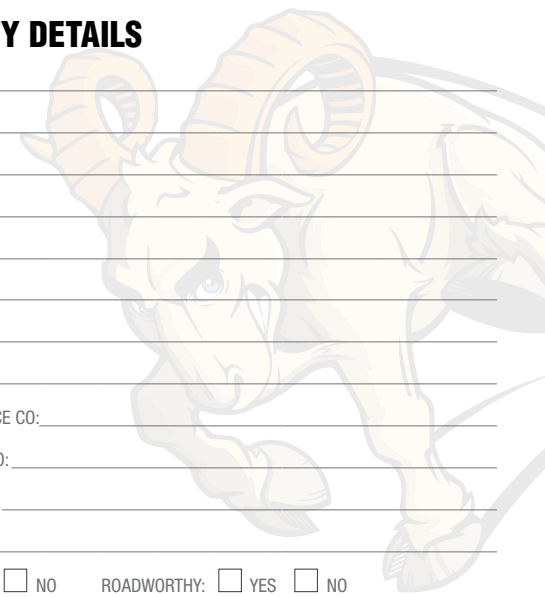
THIRD PARTY INSURANCE CO: _____

THIRD PARTY POLICY NO: _____

VEHICLE MAKE/MODEL: _____

REGISTRATION: _____

REPAIRABLE: YES NO ROADWORTHY: YES NO



NOTES PLEASE TICK ONE OF THE FOLLOWING

WEATHER CONDITIONS

DRY

WET

ICE

SNOW

ROAD CONDITIONS

DRY

WET

ICE

SNOW

LIGHT CONDITIONS

DAYLIGHT

DUSK

STREETLIGHTS ON

INJURY DETAILS

WAS ANYBODY HURT IN THE ACCIDENT?

DRIVER

PASSENGER(S)

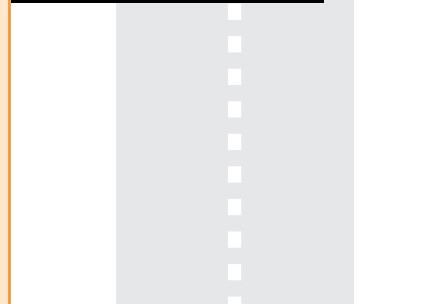
OTHER

NO

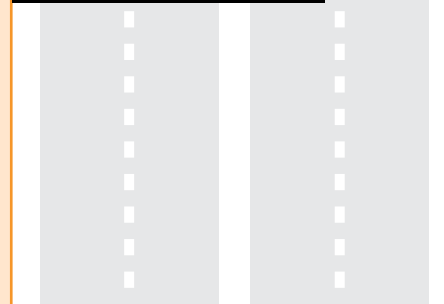
Our experts will advise you of how to make a NO WIN NO FEE compensation claim!

IF YOU OR YOUR PASSENGERS HAVE SUFFERED AS A RESULT OF AN ACCIDENT, YOU ARE LEGALLY ENTITLED TO CLAIM COMPENSATION. SEE OVERLEAF.

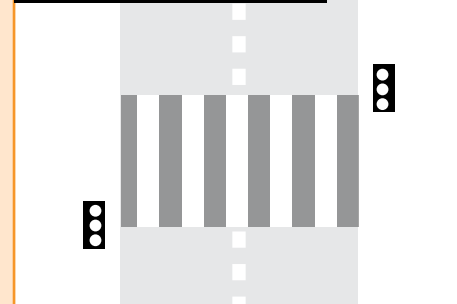
TWO WAY ROAD / MOTORWAY



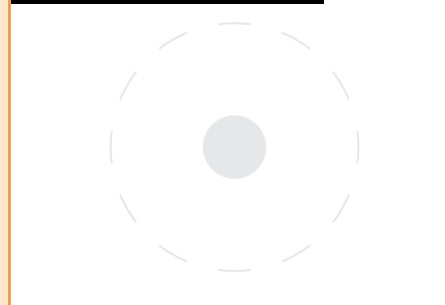
DUAL CARRIAGEWAY



PELICAN / ZEBRA CROSSING



ROUNDABOUT



JUNCTION



TRAFFIC LIGHT JUNCTION

